



# LG

## LIMITED WARRANTY CARD

### LG VARIABLE REFRIGERANT FLOW (VRF), RESIDENTIAL, LIGHT COMMERCIAL AIR CONDITIONER ACCESSORIES

#### Applicable Accessories:

Air Handler Unit Communication Kits: PRCKAM, PRDCAM, PAHCM\*\*\*\*

Air Handler Unit EEV Kits: PRLK\*\*\*\*, PAEEVC\*\*\*

Ceiling Cassette Front Panels / Grille Kits: PT-H\*\*\*, PT-Q\*\*\*\*, PT-U\*\*\*\*, PT-M\*\*\*\*, PT-T\*\*\*\*

Controller Extension Cable: PZCWRC1

Data Saving Modules: PVDATN000, PRDCD0

Domestic Hot Water Sensor: PHRSTA0

Ducted Indoor Unit Filter Boxes: ZFBXB\*\*\*\*, ZFBXM\*\*\*\*

Dynamic V8® Air Cleaners: ZFBXD\*\*\*\*

Dynamic V8 Air Cleaner Media Packs: ZFLT130\*\*

Dynamic V8 Return Air Plenums: ZPLMV\*\*\*\*

Four-Way Ceiling Cassette Auto Elevation Grille Kit: PTEGMO

Four-Way Ceiling Cassette Decorative Covers: PTD\*\*

Four-Way Ceiling Cassette Flange: PTVK430

Four-Way Ceiling Cassette Plasma Filters: PTPK\*\*

Four-Way Ceiling Cassette Ventilation Kit: PTVK410 w/ PTVK420

Four-Way Dual-Vane Ceiling Cassette Floor Temperature Sensor: PTFSMA0

Four-Way Dual-Vane Ceiling Cassette Human Detection Sensor: PTFSMA0

Four-Way Dual-Vane Ceiling Cassette Premium Panel: PT-AFGWOS

Four-Way Dual-Vane Ceiling Cassette Standard Panel: PT-AAGW0

Indoor Unit Coil Coating: ZIDUCCTGA

Indoor Unit Group Control Cable Kit: PZCWRG3

LGMV Connection Cable and Software Kit: PRCTILO

LG Smart Inverter Monitoring System (SIMs): PSWMOZ3

Low Static Ducted Bottom Return, Return Air Canvases: PBSC\*\*

Low Static Ducted Bottom Return, Return Air Grilles: PBSGB\*\*

Mid-Static Ducted Vertical Installation Conversion Kit: ABDAMAO

Mobile LGMV Wi-Fi Module: PLGMV\*\*\*\*

Multi F Y-Branch: PMBL5620

Multi V™ 5 Outdoor Unit Hail Guards: ZHGDKA5\*\*

Multi V 5 Outdoor Unit Air Guides: ZAGDKA5\*\*

Multi V 5 Outdoor Unit Drain Pan Heaters: ZPLT\*\*\*\*A

Multi V 5 Outdoor Unit Low Ambient Baffles: ZLABKA5\*\*

Multi V Headers: ARBL\*\*\*

Multi V Indoor Unit Y-Branched: ARBLB\*\*\*\*, ARBLN\*\*\*\*

Multi V III / IV Outdoor Unit Air Guides: PRAGX\*\*\*

Multi V III / IV Outdoor Unit Hail Guards: ZHGDKA0\*\*

Multi V III / IV Outdoor Unit Low Ambient Baffles: ZLABKA0\*\*

Multi V Outdoor Unit Y-Branched: ARCNN\*\*, ARCNB\*\*

Multi V Outdoor Unit Low Ambient Control Kits: PRVC\*

Multi V Water IV Unit Controller: PWFCKN000

Outdoor Air Intake Ventilation Kits / Flanges: PTVK4\*\*

Outdoor Unit Pan Heater (18K HSV4 Systems): PQSH1201

PI-485 Gateway for LG Air-to-Water Heat Pump: PP485A00T

Refrigerant Charge Kit: PRAC1

Second-Circuit Hot Thermistor: PRSTAT5K10

Single-Zone / Multi F / Multi F MAX Outdoor Unit Low Ambient Kits: ZLABGP0\*\*

Single-Zone / Multi F / Multi F MAX Outdoor Unit Drain Pan Heaters: PQSH120\*

Split Compact DOAS 10 kW Electric Preheater: ZWPREHTR01

Split RTU Curbs: ZCCU01\*4NA, ZCS01\*4NA

Split RTU Economizers: ZCEC01000\*\*

Split RTU Manual Damper: ZCMH01000NA

Split RTU Power Exhausters: ZCPE03050\*\*

Vertical Air Handling Unit Downflow Kits: PNDF\*0

Vertical Air Handling Unit Electric Heaters: ANEH\*\*\*\*\*

Wi-Fi Modules: PCRCUDT3, PWFMD200

Zigbee® Dongle: PWLGWB100

**THIS LIMITED WARRANTY IS VALID IN THE UNITED STATES AND APPLIES ONLY TO THE ORIGINAL END USE PURCHASER OF THE PRODUCT AT THE SAME LOCATION AT WHICH THE PRODUCT WAS ORIGINALLY INSTALLED.**

**FOR A COPY OF THIS LIMITED WARRANTY, VISIT [WWW.LGHVAC.COM](http://WWW.LGHVAC.COM)**

## LIMITED WARRANTY TERMS

LG Electronics U.S.A., Inc. ("LG") warrants your LG air conditioner controls ("Product") against defect in materials or factory workmanship under normal use and maintenance during the warranty period and subject to the conditions and exclusions set forth below. If the Product or any functional part of the Product ("Part") fails due to defect during the applicable warranty period, LG or its authorized representative will provide a new or re-manufactured Product or Part, at LG's option, to replace the failed defective Product or Part. Alternatively, and at its option, LG will provide a credit toward the purchase of a new Product or Part in the amount of the then current factory selling price for a new equivalent Product or Part. Except as otherwise stated herein, those are LG's exclusive obligations under this warranty for a Product or Part failure. This limited warranty is subject to all provisions, conditions, limitation and exclusion listed below and on the reverse (if any) of this limited warranty card.

Any replacement Product or Part will meet the intended fit and function of the original Product or Part and is warranted for the unexpired portion of the original warranty period or ninety (90) days after installation of the replacement Product or Part, whichever is longer.

## LIMITED WARRANTY PERIOD

PRODUCT CATEGORY	LG WILL COVER
LG VRF, Residential, Light Commercial Air Conditioner Accessories	Replacement of malfunctioning Product and Parts for one (1) year from the date of original installation.

## ASSERTING A WARRANTY CLAIM

The owner must contact the licensed contractor who installed the Product, or the nearest licensed contractor, dealer, applied representative or distributor (visit [www.lghvac.com](http://www.lghvac.com) for contact information) to report and provide details of any defect and specifically request a warranty replacement of the defective Product or Part.

Proof of the installation date by a licensed contractor is required when requesting warranty parts. Present the sales receipt, building permit, and / or other documentation that establishes proof, and date of installation. If proof of purchase cannot be provided to evidence that the Product is within the applicable warranty period, this limited warranty shall be deemed to begin sixty (60) days from the Product's manufacture date.

## LIMITED WARRANTY CONDITIONS

1. Where Product is installed in a newly constructed home, the date of installation is the date the homeowner purchased the home from the builder.
2. If the date of original installation cannot be verified, then the warranty period begins sixty (60) days from the date of Product manufacture (as indicated by the model and serial number). Proof of purchase must be shown at time of service.
3. The limited warranty only applies to Products and Parts remaining in their original installation location.
4. The Product or Part must be installed properly and by a licensed HVAC or controls technician.
5. Installation, use, care, and maintenance must be normal and in accordance with instructions contained in the installation instructions, owner's manual and LG's service information.
6. Defective parts must be returned to the applied representative or distributor through the installing contractor for credit.
7. Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling of either defective Products or Parts or replacement Products or Part Any Product or Part not installed pursuant to applicable regional efficiency standards issued by the Department of Energy.

## THE LIMITED WARRANTY DOES NOT COVER

8. Any Product or Part purchased over the Internet through a non-authorized source.
9. Normal maintenance as outlined in the LG installation and servicing instructions, and in the Owner's Manual.
10. Accident, misuse, abuse or negligence by the end user.
11. Improper matching of Product components or use of parts not supplied or designated by LG.
12. Use of accessories or components that are not compatible with the Product.
13. Failure, defects or damage or repairs due to voltage conditions, blown fuses, open circuit breakers, the inadequacy, unavailability or interruption of electrical, Internet or mobile device carrier services or your home/building network.
14. Failure, damage or repairs including, but not limited to, any loss of data or property caused by
15. any third party product, service, or system connected or used in conjunction with the Product or Part;
16. any use that is not designed or intended for the Product or Part;
17. modification, alteration, abuse, misuse, negligence, or accident;
18. improper storage, installation, maintenance, repair or operation including, but not limited to, operation of electrical equipment at voltages other than the range specified on the Product nameplate or in the Owner's Manual;
19. any use in violation of written instructions or specifications provided by LG;
20. any acts of God including, but not limited to, fire, flood, storms, lightning, or earthquakes; or any theft or riots; or,
21. a corrosive atmosphere or contact with water or corrosive materials such as, but not limited to, chlorine, fluorine, salt, sulfur, urine, fertilizers, rust, or other damaging substances or chemicals.
22. Increased utility costs and additional utility expenses.
23. Any cost to replace, refill or dispose of refrigerant, including the cost of refrigerant.
24. Damage or failure caused in shipping, transit or removal.
25. Products or Parts that have had a serial number or any part thereof altered, defaced, or removed.
26. Products and Parts installed outside the United States, or moved from the site at which it was originally installed.
- 27. ANY PERSONAL INJURY, PROPERTY OR COMMERCIAL DAMAGE OF ANY NATURE WHATSOEVER.**

## LIMITATION OF WARRANTY SCOPE

THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT ANY IMPLIED WARRANTY IS REQUIRED BY LAW, SUCH WARRANTY IS LIMITED IN DURATION TO THE WARRANTY PERIOD EXPRESSED ABOVE. UNDER NO CIRCUMSTANCES SHALL LG NOR ITS DISTRIBUTORS BE LIABLE FOR ANY INCIDENTAL, INDIRECT, SPECIAL, PUNITIVE, OR CONSEQUENTIAL DAMAGES INCLUDING, WITHOUT LIMITATION, LOST GOODWILL, LOST REVENUES OR PROFITS, WORK STOPPAGE, PRODUCT FAILURE, LOST OR CORRUPTED PROGRAMMING OR DATA, IMPAIRMENT OF OTHER GOODS, COSTS OF REMOVAL AND RE-INSTALLATION OF THE PRODUCT, LOSS OF USE, INJURY TO PERSONS OR PROPERTY ARISING OUT OF OR RELATED TO THE PRODUCT.

LG'S TOTAL LIABILITY, IN DAMAGES OR OTHERWISE, SHALL NOT EXCEED THE INVOICE VALUE PAID BY PURCHASER FOR THE PRODUCT FURNISHED WHICH IS THE SUBJECT OF A CLAIM OR DISPUTE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO PURCHASER. THE LIMITED WARRANTY GIVES PURCHASER SPECIFIC LEGAL RIGHTS; PURCHASER MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

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Supersedes: WD\_LG\_HVAC\_Accessories\_Warranty\_10\_2023

WD\_LG\_HVAC\_Accessories\_Warranty\_08\_2023

WD\_LG\_HVAC\_Accessories\_Warranty\_04\_2023

WD\_LG\_HVAC\_Accessories\_Warranty\_08\_2021

WD\_LG\_HVAC\_Accessories\_Warranty\_01\_2021